

2018 Contracted Health Plan List

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Group 3

Products	Provider Customer Service	Internal Use Information
Medical Plans		
Aetna HealthScope Coventry Choice POS II Healthfund POS Healthfund PPO Managed Choice POS Medicare Advantage Plan (PPO) Open Access Elect Choice Open Access Managed Choice Open Access Select Open Choice PPO Select (PCP referral required)	Indemnity & PPO-based plans: 800-632-3862 Medicare: 800-624-0756 Website: www.aetna.com	DaVita Medical Group is <i>not</i> contracted with HMO in New Mexico; patients with Aetna HMO products will be self-pay unless it's Urgent/Emergent. *Medicare group numbers will have to start with the alpha prefix 'ME' to be considered contracted.
Amerigroup Community Care Medicare Advantage	Medicare: 866-805-4589 Website: www.amerigroup.com	Member eligibility is available via Availity.
Beech Street A Network	Phone Number: 800-877-1444 Website: www.beechstreet.com/providers	Beech Street is a network for several different payers. The patient's ID card will have the Beech Street logo, which identifies the insurance as a participant in the Beech Street network. Contact the insurance company directly through the phone

		numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
BlueCross BlueShield of New Mexico Blue Community HMO Blue Medicare Advantage (HMO) Centennial Care Commercial In-State Federal (Basic or Standard)	Blue Medicare Advantage: 877-774-8592 Federal: 800-245-1609 Commercial: 888-349-3706 Website: www.bcbsnm.com	Out-of-state plans – utilize phone numbers on the back of the cards for eligibility, benefits, prior authorization. . NOTE: Any out-of-state Medicare Advantage plans are not capitated and must be uploaded as BCBS Medicare. Submit in-state and out-of-state claims to our local BCBS plan, dependent on the line of business. Centennial members with ABP (Alternative Benefits Plan) benefits differ.
Concord ROTC Candidates	Phone Number: 800-662-1676 Website: N/A	Service agreement is for ROTC candidates for Pulmonary services only.
CorVel A Network	Phone Number: 505-938-7200 Website: www.corvel.com	CorVel is a network for several different payers. The patient's ID card will have the CorVel logo, which identifies the insurance as a participant in the CorVel network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Coventry/Aetna Automobile Insurance Managed Care Commercial Network Access (A Network) Worker's Compensation	Phone Number: 800-937-6824 Website: www.coventrynational.com	Network Access is a rental network portion of the contract for Coventry. The Coventry logo will be on the card with the employer name.
First Care PPO	Phone Number: 800-240-3270 Website: www.firstcare.com	

<p>First Health Network A Network</p>	<p>Phone Number: 800-226-5116 Website: firsthealth.coventryhealthcare.com</p>	<p>First Health Network is a network for several different payers. The patient's ID card will have the First Health Network logo, which identifies the insurance as a participant in the First Health Network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
<p>Fortified Provider Network A Network</p>	<p>Phone Number: Refer to patient's ID card Website: www.fortifiedprovider.com</p>	<p>Fortified Provider Network is a network for several different payers. The patient's ID card will have the Fortified Provider Network logo, which identifies the insurance as a participant in the Fortified Provider Network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
<p>HCH Administration A Network</p>	<p>Phone Number: Refer to patient's ID card Website: www.hchadmin.com</p>	<p>HCH Administration is a network for several different payers. The patient's ID card will have the HCH Administration logo, which identifies the insurance as a participant in the HCH Administration network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
<p>HealthSmart A Network</p>	<p>Phone Number: 800-687-0500 Website: www.healthsmart.com</p>	<p>HealthSmart is a network for several different payers. The patient's ID card will have the HealthSmart logo, which identifies the insurance as a participant in the HealthSmart network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>

<p>Humana Medicare Advantage Humana Gold Plus HMO Humana Choice PPO Humana Gold Choice (PFFS)</p>	<p>Phone Number: 866-225-7015 Website: www.humana.com/medicare</p>	<p>Member eligibility is available via Availity.</p>
<p>Multiplan A Network</p>	<p>Phone Number: 888-342-7427 Website: www.multiplan.com</p>	<p>Multiplan is a network for several different payers. The patient's ID card will have the Multiplan logo, which identifies the insurance as a participant in the Multiplan network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility and prior authorization information.</p>
<p>New Mexico Health Connections (NMHC)</p>	<p>Phone Number: 855-769-6642 Website: www.mynmhc.org</p>	<p>Prior Auth: 855-769-6642 Pharmacy Prior Auth: 855-577-6550</p>
<p>New Mexico Mutual Worker's Compensation</p>	<p>Phone Number: 505-345-7260 or 800-788-8851 Website: NMMClaims@newmexicomutual.com</p>	<p>Multiplan is a network for several different payers. The patient's ID card will have the Multiplan logo, which identifies the insurance as a participant in the Multiplan network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.</p>
<p>Presbyterian Health Plan Commercial – City of Albuquerque LoboCare</p>	<p>Phone Number: 505-923-5757 (All Pres) 505- 923- 7787 (City of ABQ direct line) Website: www.phs.org</p>	<p>County of Bernalillo employees and dependents are not covered under the City of Albuquerque agreement. We can see County of Bernalillo members with out of network benefits. If they do not have out of network benefits we must obtain a prior authorization.</p>
<p>Three Rivers Provider Network (TRPN) A Network</p>	<p>Phone Number: 800-966-8776 Website: www.trpnppo.com</p>	<p>TRPN is a network for several different payers. The patient's ID card will have the TRPN logo, which identifies the insurance as</p>

		a participant in the TRPN network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
Total Community Care (TCN) A Network	Phone Number: 505-924-2650 Website: www.totalcommunitycare.org	TCN is a network for several different payers. The patient's ID card will have the TCN logo, which identifies the insurance as a participant in the TCN network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
United Healthcare AARP Medicare Complete Centennial Care Medicare SNP UMR Commercial (Arden employees only)	Medicare: 877-842-3210 Medicaid: 888-702-2202 UMR: 877-233-1800 Websites: www.unitedhealthcareonline.com www.umar.com	DaVita Medical Group is now contracted with the United Commercial product called UMR for Arden employees, effective 1/1/17. Note: Patients with other UHC Commercial Products will be self-pay, unless Urgent /Emergent care.
UNM Health LoboCare		The insurance card is BC/BS and has UNM Health as the identifier. Please load as BCBS and select 'UNM Health' as the Financial Status Classification. Phone Number for Prior Auth: 505-925-2432 Fax for Prior Auth: 505-272-6505
USA Managed Care Organization (USA MCO) A Network	Phone Number: 800-872-0820 Website: www.usamco.com	USA MCO is a network for several different payers. The patient's ID card will have the USA MCO logo, which identifies the insurance as a participant in the USA MCO network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.

Government Plans (DaVita Medical Group is not *contracted* with the government payers, but we are enrolled with them)

CHAMPVA	Phone Number: 800-733-8387 Website: nmmedicaid.acs-inc.com/nm/general/home.do	Participating provider for current DaVita Medical Group VA patients. New patients may not be accepted by certain specialties.
Medicaid NM (ACS)	Phone Number: 505-246-0710 or 800-299-7304 Website: nmmedicaid.acs-inc.com/nm/general/home.do	Medicaid ID #: 93670567
Medicare (Novitas)	Phone Number: 855-252-8782 Website: www.novitas-solutions.com/partb/index.htm	Medicare PTAN#: 400521253
Railroad Medicare (Palmetto GBA)	Phone Number: 888-355-9165 IVR: 877-288-7600 Website: www.palmettogba.com/medicare	Medicare Railroad PTAN #: DE6513

Vision Plans

Davis Vision Vision	Phone Number: 800-773-2847 Website: www.davisvision.com	
EyeMed Vision Care Vision	Phone Number: 888-581-3648 or 800-521-3605 Website: http://portal.eyemedvisioncare.com	
March Vision Care Vision	Phone Number: 888-493-4070 Website: www.marchvisioncare.com	
Superior Vision Services Vision	Phone Number: 800-507-3800 Website: www.superiorvision.com	
VSP Vision	Phone Number: 800-877-7195 Website: www.vsp.com	

Group 4

Products	Provider Customer Service	Additional Information
Medical Plans		
Aetna Coventry Choice POS II Healthfund POS Healthfund PPO Managed Choice POS Medicare Advantage Plan (PPO) Open Access Elect Choice Open Access Managed Choice Open Access Select Open Choice PPO Select (PCP referral required)	Indemnity & PPO-based plans: 800-632-3862 Medicare: 800-624-0756 Website: www.aetna.com	DaVita Medical Group is <i>not</i> contracted with HMO in New Mexico; patients with Aetna HMO products will be self-pay unless it's Urgent/Emergent. *Medicare group numbers will have to start with the alpha prefix 'ME' to be considered contracted.
Amerigroup Community Care Medicare Advantage	Medicare: 866-805-4589 Website: www.amerigroup.com	Eligibility can be accessed through Availity.
BlueCross BlueShield of New Mexico Blue Community HMO Blue Medicare Advantage (HMO) Centennial Care Commercial In State Federal (Basic or Standard)	Blue Medicare Advantage: 877-774-8592 Federal: 800-245-1609 Commercial: 888-349-3706 Website: www.bcbsnm.com	Out-of-state plans – utilize phone numbers on the back of the cards for eligibility, benefits, prior authorization. . NOTE: Any out-of-state Medicare Advantage plans are not capitated and must be uploaded as BCBS Medicare. Submit in-state and out-of-state claims to our local BCBS plan, dependent on the line of business. Centennial members with ABP (Alternative Benefits Plan) benefits differ.
HCH Administration A Network	Phone Number: Refer to patient's ID card Website: www.hchadmin.com	HCH Administration is a network for several different payers. The patient's ID card will have the HCH Administration logo, which identifies the insurance as a participant in the

		HCH Administration network. Contact the insurance company directly through the phone numbers on the patient's ID card in order to obtain benefits, eligibility, and prior authorization information.
New Mexico Health Connections (NMHC)	Phone Number: 855-769-6642 Website: www.mynmhc.org	Prior Auth: 855-769-6642 Pharmacy Prior Auth: 855-577-6550
United Healthcare (UHC) AARP Medicare Complete Centennial Care Medicare SNP UMR Commercial (Ardent employees only)	Medicare Phone Number: 877-842-3210 Medicaid: 888-702-2202 UMR: 877-233-1800 Website: www.unitedhealthcareonline.com www.umar.com	DaVita Medical Group is now contracted with the United Commercial product called UMR for Ardent employees, effective 1/1/17. Note: Patients with other UHC Commercial Products will be self-pay, unless Urgent /Emergent care.
UNM Health LoboCare		The insurance card is BC/BS and has UNM Health as the identifier. Please load as BCBS and select 'UNM Health' as the Financial Status Classification. Phone Number for Prior Auth: 505-925-2432 Fax for Prior Auth: 505-272-6505
Government Plans (DaVita Medical Group is not <i>contracted</i> with the government payers, but we are enrolled with them)		
CHAMPVA	Phone Number: 505-246-0710 or 800-299-7304 Website: nmmedicaid.acs-inc.com/nm/general/home.do	Participating provider for current DaVita Medical Group VA patients. New patients may not be accepted by certain specialties.
Medicaid NM (ACS)	Phone Number: 505-246-0710 or 800-299-7304 Website: nmmedicaid.acs-inc.com/nm/general/home.do	Medicaid ID #: 73776076



Medicare (Novitas)	Phone Number: 855-252-8782 Website: www.novitas-solutions.com/partb/index.htm	Medicare PTAN #: NMB2116
Railroad Medicare (Palmetto GBA)	Phone Number: 888-355-9165 IVR: 877-288-7600 Website: www.palmettogba.com/medicare	Medicare Railroad PTAN #: DE6513
Tricare	Website: http://www.tricare.mil/Providers	Participating provider for current DaVita Medical Group Tricare patients. New patients may not be accepted by certain specialties.